

Terms & Conditions

WASP Datalogger Subscription Billing

General Conditions

- A WASP datalogger “subscription” provides a customer with a cell data plan for each WASP as well as access to the WASP Web Management Portal for a prescribed period of time
- The annual subscription charge for each WASP datalogger is \$120
- For subscription started after January, the charges will be prorated on the basis of \$10 per calendar month until the end of the year
- Invoices for WASP subscriptions may be sent:
 1. At the time of purchase/re-activation (mid-year). The invoice will cover subscription services for the remainder of the calendar year.
 2. On the first day of the calendar year (January 1st). This will cover subscription services for the coming year.
- No credit or refund is available once a subscription is invoiced for the calendar year, even if the WASP is not being used during that period.
- All active subscriptions will be renewed automatically on January 1st unless the customer requests cancelation, in writing.

Invoicing Terms

1. Purchase/re-activation Invoices (issued mid-year)

- If a WASP is purchased or re-activated during the year, the annual subscription fee will be pro-rated for the remainder of the year, based on the number of months left in that year.
- If a unit is purchased or re-activated after October 1st, the invoice will reflect the pro-rated charges for the remainder of the year as well as for the next year (this avoids the need to send a new subscription invoice soon after)
- Example #1: if a WASP is purchased in the month of May, the subscription fee will be for 7 x months (i.e. \$70) to cover the remainder of that year. A new subscription fee will be charged on January 1st of the following year for the coming 12-months of subscription services
- Example #2: if a WASP is purchased in the month of November, the subscription fee will be for 14 x months. i.e. 2 x months to provide service for the rest of that year and 12 x months to provide service for the following year. This means that the customer WILL NOT be charged another subscription fee on January 1st of the following year (since they have already been invoiced for that coming year)

2. Annual Invoices (issued on January 1st)

- All active WASPs will have their subscriptions renewed automatically on January 1st unless the customer requests cancelation, in writing
- Any inactive WASPs will be temporarily removed from the customer’s account and no subscription charge will be applied (inactive WASP loggers may be re-activated at any time, and billed according to the terms listed in this agreement)
- The subscription invoice will provide customers with continued subscription service for all their active WASPs for the coming year